

Quality Standards

BG Healthcare Services, Inc., is Medicare & Medicaid certified, JCAHO Accredited, Licensed, Insured and Bonded. Our policies and procedure are set in accordance with all Medicare and The Joint Commission guidelines, so rest assured that only the highest possible care is provided with a personal touch.

The importance of your health should not end at the hospital or doctors office. These are the times when you may need health care in the comfort of your own home.

*With **BG Healthcare Services**, compassionate, quality health care comes home to you.*

We serve those who are acutely ill, are temporarily disabled and those who require long term care.

Finding the right home health care agency can be a tricky thing to do, especially when you are far away and don't know where to start.

*Just call **BG Healthcare Services** and there will be a registered nurse to answer all your questions 24 hours a day, seven days a week.*

Office Hours

Monday - Friday
8:30am - 5:30pm

**SKILLED NURSE ON-CALL
24 HOURS A DAY**



SERVING THE METRO DC AREA

450 West Broad Street, Suite 420
Falls Church, VA 22046
703.533.0311
Fax: 703.533.0312

116 Edwards Ferry Rd. NE., Suite H
Leesburg, VA 20176
703.771.4861
Fax: 703.771.4862

27 Mountain Green Circle
Baltimore, MD 21244
410.277.8450
Fax: 410.277.8451

BGHealthcare Services Inc. complies with all Federal Civil Rights, Rehabilitation and Age Discrimination Acts and does not Discriminate in the provision of services or employment on the basis of race, color, national origin, disability, age, religion or sex. BGHS maintains confidentiality of operations, activities, and business affairs of its clients and employees according to the 1996 Health Information and Portability Act (HIPAA)

THE CARE PROFESSIONALS
www.bghealthservices.com



***We Don't Just Care For You...
We Care About You!***



Who we are

Vision

By providing quality care through a full continuum of home care services, using trained and skilled professionals, our goal is to exceed the expectations of the communities, caregivers, clients and patients that we serve. Through personalized teaching, guiding, assisting, customer service and client care, we provide the highest level of independence and dignity to people in their home.

Mission

Our mission is to provide high-quality, cost-effective healthcare services that are responsive to the needs of our patients and clients. We are in constant pursuit of opportunities to develop innovative ways to deliver the finest quality services to enhance the resulting outcomes for our patients.

Our Commitment

To Our Patients:

We are dedicated to providing excellent nursing care, professional therapies and support services. The plan includes teaching and training to facilitate independence and self-sufficiency. We pledge to provide outstanding customer service, to resolve issues promptly and to treat our patients with dignity and respect.

To Our Communities:

Our team members and our patients reflect the diversity within our communities. Patients are admitted for treatment without regards to race, color, religion, national origin, age, sex or handicap. We encourage and support individual and collective participation in local community events and social service projects.

To Our Referral Sources:

Referring physicians, case managers, discharge planners and social workers can count on our responsiveness, effective communication of patient status and outcomes, and our determination to streamline the referral process.



What we offer

At **BG Healthcare** we provide the level of care that you need. Whether you just need a few hours a day or round the clock services, we are ready to go to work for you and your family

With Both **SKILLED** and **COMPANION CARE** we can help our clients remain independent in their homes by offering:

Skilled Nursing Services

Management & evaluation of patient care plan
Observation & assessment of condition
Patient & family education of disease process
Medication education & management
Home safety & emergency education
Wound care
Tracheostomy care
IV Therapy
Ostomy care
Pain management
Diabetic care

Rehabilitation Services

Physical therapy
Occupational therapy
Speech & language pathology

Personal Care Services

Bathing & grooming
Transferring / ambulation
Light meal preparation
Light housekeeping
Medication reminder
Companionship / conversation
Laundry
Reading / writing
Light chores
Escort to appointments
Grocery shopping & errands
Live-ins / respite
Exercise therapy assistance

Social Work Services

Social & economical counsel
Access community resources
Assist with financial aid
Long-term care planning
Expert in geriatric issues



CAREGIVERS

Here at BG Healthcare Services we hire only the most dependable, knowledgeable, caring and experienced caregivers.

Our Staff Includes:

- Registered Nurses
- Licensed Practical Nurses
- Certified Nursing Assistants
- Medical Social Workers
- Physical Therapists
- Occupational Therapists
- Speech Therapists

Quality of our Caregivers

Before any caregiver is hired and sent to a client, they must meet the following pre-employment screening:

- Scrupulous screening of each new employee
- Thorough reference check
- Criminal background check
- License / Certificate verification
- Health examination
- Professional skills examination

FEES

Quality care is more affordable than you think. Each new relationship starts with a needs assessment and a care plan meeting with you, to assure that you get the services you need at a price you can afford.

Payment options:

- Medicare
- Medicaid Waiver (Personal, Respite, MR, EDCD)
- Private Insurance (BCBS, TriCare, Kaiser, etc.)
- Private Pay

CERTIFIED PROVIDER FOR



IN NETWORK WITH



Questions and Concerns:

If you have any questions or concerns about your care or our services, please give us a call at (703) 533-0311, 24 hours a day 7 days a week. You may also call the Virginia Department of Health at (800) 955-1819 or The Joint Commission at (800) 994-6610. Please visit our website at www.bghealthservices.com for more information.